# **PERSONAL AUTO INSURANCE**



# WHAT TO DO AFTER A CAR ACCIDENT



IF ACCIDENT HAPPENS



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#### STEP 1

#### **Check for injuries:**

If someone is hurt and needs emergency assistance, call 911.
"NEVER ACCEPT FAULT IN THE ACCIDENT"

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#### STEP 2

**Request & Share Info:** Share insurance information, names, address, phone numbers, vehicle information.

**Report the Claim:** Call the Insurance Company as soon as possible and they will send an adjuster to your location.

# STEP 3

**Accident Report:** If police arrives to the scene, ask the police officer for the report number.

**Adjuster in Mexico:** Wait for the adjuster to arrive to your location and he will assist you.

# STEP 4

**Take Photos:** if you have a camera, take pictures at the scene of the vehicles involved and license plates.

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### STEP 5

**Qualitas Claims Department:** Contact your insurance company as soon as possible to report the accident.

#### STEP 6

A professional adjuster will assist and guide you through all the claim process.

To Report a Claim in the USA **1 844 465 6379** 

**Qualitas Claims Department:** An adjuster will assist you and guide you throughout the process.

To Report a Claim in Mexico

**01 800 062 4850** 011 (52) 55 1253 4744