Texas Underwriting Guidelines

January 2017

Redpoint County Mutual Insurance Company

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QUANTUM REFERENCE INFORMATION

CLAIMS

CLAIMS - MAIN	**855.935.1233**
CLAIMS FAX	972.476.1253

UNDERWRITING & CUSTOMER SERVICE

MAIN PHONE NUMBER (MONDAY THROUGH FRIDAY 8:30A.M. TO 5:30 P.M.)	**855.935.1233**
CUSTOMER SERVICE / UNDERWRITING	OPTION 1
CLAIMS	OPTION 2
MARKETING	OPTION 3
UNDERWRITING / CUSTOMER SERVICE FAX NUMBER	**972.476.1253**

MARKETING

MARKETING – CHUCK MCMILLAN	972.935.1233

MAILING / WEB ADDRESS

ALL PAYMENTS
P.O. BOX 1629
ALLEN, TEXAS 75013

SUPPLY REQUESTS	MARKETING@QUANTUMMGA.COM
POLICY INFORMATION	CUSTOMERSERVICE@QUANTUMMGA.COM
CLAIMS	CLAIMS@QUANTUMMGA.COM

QUANTUM MANAGING GENERAL AGENCY – WEBSITE WWW.QUANTUMMGA.COM

LIVE CHAT – LOCATED ON WEBSITE

GENERAL INFORMATION

The Company underwrites all business submitted. Final acceptability is determined after a complete review of the submitted information. Since it is impossible to cover every aspect that might affect the acceptance of a risk, the Company must remain the final authority in the acceptance or continuation of any risk. As part of this process, the Company will make every effort to verify all submitted information, including proof for requested discounts.

QUOTING NEW BUSINESS

Please refer to Quantum's web based rating and policy issuance software, the Quantum web rater www.QuantumMGA.com or a comparative rating system. All quotes submitted as new business applications.

AGENT / PRODUCER DUTIES

The Agent's duty to the insured includes explaining:

- UM/UIM, PIP, Comprehensive and Collision coverages cannot be bound until the Agent has physically inspected all vehicles this coverage pertains to. Photos must be submitted at the time of binding.
- Photos are **required** for vehicles with pre-existing damages or carrying UM/UIM, PIP, Comprehensive and Collision coverages within 24 hours of binding the policy.
- All regular operators who have access to the covered vehicles must be listed on the policy.
- All members of the household age 14 or older who are not eligible for coverage must be listed on the policy as an excluded driver.
- There is no coverage under this policy for an excluded operator driving a listed vehicle.
- The policy is a contract between the insured and Quantum General Agency /Redpoint County Mutual Insurance Company and the Insured. The policy declaration contains the full terms of the agreement.
- A quote does not bind Quantum General Agency/ County Mutual Insurance Company to a rate or coverage.
- **This policy version contains mandatory endorsements that modify the Texas Auto Policy language. It is the agent's responsibility to explain these mandatory endorsements to the named insured and have them sign the endorsement waiver verifying that they have been advised of the endorsements and they agree to the terms of these endorsements.**
- The insured should read the policy and contact their agent with questions.
- Discounts and surcharges may apply to this program.
- The insured has options in purchasing coverage's, limits and deductibles.
- All claims are to be called in directly to Quantum Alliance by the insured.

AGENT COMMISSIONS

In general, your commission statement will reflect all transactions processed for the 1st through the end of each accounting period. For questions regarding your commission or commission statement, please contact our office at 855.935.1233.

MATERIAL MISREPRESENTATION OF RISK

Section 705.004 of the Texas Insurance Code recognizes the named insured's responsibility and obligation to truthfully and completely fill out the application for insurance. **Material Misrepresentation** on the application or endorsement request may affect the named insured's eligibility to receive benefits from the insurance contract. The Company may also avoid payment of a claim on a policy if material misrepresentation has occurred.

SEVERE WEATHER PROCEDURES ("WATCH" OR "WARNING")

Whenever the National Weather Service issues a hurricane, tornado, hail, flood or other severe weather watch or warning and the storm is within 100 miles of the location of the proposed risk, coverage acceptance is limited as follows:

- No new business policies may be written or bound that require Physical Damage.
- Physical damage may not be endorsed onto an existing policy.
- Renewals of the Company's expiring policies may be written in the normal manner providing there is no increase in exposure to the Company.
- Normal binding authority will resume after the watch and/or warning is lifted by the National Weather Service, providing there is no forecast of an imminent reoccurrence.
- Applications with an effective date which will violate the prohibitions listed above will be rejected and no coverage will have existed.

UNDERWRITING INFORMATION

CRIMINAL BACKGROUND UNDERWRITING

- No more than 1 DWI/DUI in the last 10 years. No more than 1 DWI/DUI total.
- No felony offenses during the last 10 years. No more than 1 felony between 11 and 20 years. No more than 1 felony total.
- No more than 1 misdemeanor offense in the last 5 years. No more than 2 misdemeanors in the last 10 years
- More than two misdemeanor offenses are in-eligible.
- All Insurance fraud offenses are in-eligible.
- DWI/DUI offenses that occur during the previous three years are surcharged 5 points.

Criminal Background Underwriting Disclosure for Personal Auto Applications

"NOTE: In compliance with Public Law 92.508, this notice is in connection with your application for insurance An investigation may be made as your insurability, including, if applicable, information as to character, criminal history, personal characteristics and mode of living, and (2) additional information as to the scope of any investigation requested will be furnished to you, upon your written request."

UNACCEPTABLE DRIVERS

- Any driver who is not a resident of Texas at least 10 months of the year.
- Any driver that uses their personal vehicle for **any** type of **business use**.
- Any driver that has a physical or mental impairment or is age 80 and over.
- Any driver that has been convicted of insurance fraud.
- Any driver under the age of 16.
- Any driver that is unlicensed or has an expired, revoked, or canceled license, unless that operator requests an SR-22 or is excluded from coverage.
- Any driver that is acquiring this policy for the sole purpose of renting a car.
- Any driver that does not garage the vehicle in the state of Texas.
- Any driver with more than 10 points.
- Any driver that requires a Financial Responsibility Filing (SR-22) in any state other than Texas.
- Any named insured under the age of 18 year of age.
- Any driver with an adverse prior claims history and who has submitted three or more claims in the past three years.

UNACCEPTABLE VEHICLES

- All vehicles with a load capacity in excess of 10,000 GVW (>1 ton).
- Any vehicle used for, or used in, any type of business or artisan use.
- Taxicabs, limousines, emergency, escort vehicles and buses.
- Vehicles used for pickup or delivery of goods at any time including pizzas, magazines and newspapers.
- Vehicles used for public livery, conveyance and company fleets.
- Vehicles with more or fewer than 4 wheels.
- Vehicles made available to unlisted drivers for any use including business use such as sales, farming, or artisan use (e.g. pooled vehicles or UBER USE VEHICLES).
- Vehicles reported as a total loss by a prior insurer or with salvaged, reconditioned, or reconstructed titles will be adjusted at a 50% of value of any and all claims.
- Any vehicle not garaged in Texas at least 10 months a year.
- Vehicles with permanent or removable business-solicitation logos or advertising.
- Any vehicle carrying explosives or flammable substances.
- Flatbed, step vans, panel vans, cutaways or box trucks.
- All vehicles owned or leased by a company, partnership or corporation.

GENERAL SURCHARGES

- Drivers added during the policy term period that would have been otherwise unacceptable, will be rated with the

Unacceptable Risk surcharge.

- If the garaging address or primary area of operation of any listed vehicle on the policy is moved outside of Texas or if the insured moves their residence outside of Texas, the Unacceptable Risk surcharge will apply.

BUSINESS USE

We do not offer policy coverage to any vehicle used in **ANY** business application.

STUDENTS AND MILITARY

Quantum will provide coverage for students/military whom:

- Attend school or are stationed in Texas.
- Provide our Company with the zip code where their car is principally garaged. Quantum will rate the higher of the permanent address or student/base address.
- List the name of the school/base and address on their application.

EXCLUSIONS

- All members of the household age 14 or older who are not eligible for coverage must be listed on the policy as an excluded driver. All regular operators who have access to the covered vehicles must be listed on the policy.
- Drivers with their own vehicle or own insurance must be listed on the policy as active or excluded. Select the appropriate status when quoting the policy. Input the name and date of birth for ALL persons listed. Failure to list all drivers at the time the application is submitted may be considered fraudulent misrepresentation, and as such the drivers may be added back to policy inception with applicable surcharges, or the misrepresentation may be grounds for policy cancellation.
- Registered owners must be added as a driver or excluded from the policy. List them as an additional interest if the financing arrangement requires them to be listed on the policy.
- Additional interests may be excluded. Inform the first named insured the additional interest has no coverage if driving the vehicle.

To exclude an individual:

- For new business policies, have the named insured list the specifically named operator(s) as excluded from coverage and complete and sign the driver exclusion block of the application as well as the 515A form Driver Exclusion Form. This exclusion may only be revoked by an endorsement request to add the excluded operator(s) to the policy as a driver.
- For in force policies, have the first named insured complete and send 515A Driver Exclusion endorsement showing the effective date of the change. Observe proper binding rules and the endorsement will become effective for the balance of the policy term.

UNLISTED DRIVER ENDORSEMENT

The parties agree to the following amendment to the policy: Part D-Coverage for Damage to your Auto is amended by adding the following to the Insuring Agreement: If a covered collision loss occurs while your covered auto is being driven by a resident of your household other than you or a person listed on the Declarations page as a covered driver, the deductible applicable to that loss shall be $2,500.

BINDING RULES

EFFECTIVE DATE

For all acceptable private passenger risks, coverage becomes effective no earlier than the date and time of upload. Agency EFT is selected for all new policy down payments. The appropriate payment must be deposited in your account and made available for sweep **within 24 hours of the upload**.

DOCUMENTATION

For all acceptable private passenger risks, the following must be completed before coverage can be bound (Agents cannot backdate coverage):

- Valid money from the insured must accompany the application via Agency EFT. Policy down payments returned for uncollectible or insufficient funds void the policy back to inception.
- The application and all applicable forms are completed in full, electronically signed by the agent on behalf of the applicant and or by the applicant.
- The applicant, all operators and each vehicle meet the underwriting guidelines.
- Details of all chargeable and non-chargeable accidents/violations are listed on the application.
- For policies with collision and comprehensive coverage applied, the agent must submit photos on all vehicles where these coverages apply.
- All documentation as well as supporting documentation have been provided and uploaded to Quantum.

BINDING AUTHORITY

When binding, Agents:

- Do not have the authority to issue policies, endorsements, or cancellation notices unless specifically authorized to do so in writing by our Company.
- May not permit a solicitor or broker to bind our Company on a risk unless that solicitor is licensed by the Texas Department of Insurance and appointed by the issuing carrier.
- Should follow Upload Compliance Requirements described below;
    - Must use agency electronic funds transfer or insured credit card, debit card for the down payment on uploaded policies.
    - Binding coverage without collecting premium is Prohibited and a direct violation of the Producer Agreement with Quantum Managing General Agency.

UPLOAD COMPLIANCE – AUDIT REQUIREMENTS

The following documentation must be uploaded to Quantum General Agency when a new application is completed (if applicable to your policy):

- A copy of their foreign license, government issued ID, or Matricula Consular.
- Proof for Homeowner's Discount - deed, homeowner's insurance dec page, tax notification, mortgage coupon, etc.
- Proof for Prior Auto Insurance Discount
- Proof of In-Agency Transfer
- Photos of all vehicles with Comprehensive/Collision, UM/UIM, UM/PD or PIP Coverages

IMPORTANT REMINDERS ABOUT UPLOAD

- After you have successfully uploaded an application, you will receive a message indicating the transmission has been successful and a policy number.
- The policy number will be printed on the application.
- The down payment amount will be electronically transferred from your designated account in 24 hours. If the transmission is not successful, please contact our Underwriting department at 855.935.1234.
- Proof of discounts and/or required inspections/photos must be uploaded, at the Point of Sale to avoid an uprate or possible cancellation.
- If erroneous information is uploaded, please contact the underwriting department immediately.
- Policies are effective no earlier than at the time and date of upload.

FORMS

The Texas Personal Auto Policy form is used. Mandatory and optional endorsements that accompany this policy form can be found at www.QuantumMGA.com.

POLICY DISCOUNTS

MULTI-CAR

This discount is automatically applied when two (2) or more vehicles are listed on the policy.

RESPONSIBLE RESIDENCE (HOMEOWNERS)

A discount will be applied if either the Named Insured or their spouse owns a home, mobile home, condominium or town home. Acceptable proof is a homeowner declarations page, tax notification or mortgage coupon.

PRIOR INSURANCE

A term (prior insurance) discount may apply to the policy when the applicant/named insured can provide proof of prior insurance coverage for a minimum of 6 months with no more than a 30 day lapse immediately preceding the effective date of the policy. Proof of prior insurance coverage is required with the application and the binding of coverage.

IN-AGENCY TRANSFER

Applies to renewals only. A discount will be applied to the policy when the policy has been with the agency for the term of the Prior Insurance Discount.

EFT DISCOUNT

A discount will be applied to the policy when the policy is set up for EFT at the point of sale. If the EFT is removed prior to the balance being paid in full, the discount will be removed.

PAID IN FULL DISCOUNT

Credit will apply on new business when the company receives the full quoted premium amount with the completed application. This credit will apply at renewal provided payment of the full renewal premium is received prior to the renewal effective date.

ELECTRONIC DELIVERY DISCOUNT

A discount will be applied to the policy when the policy is set up for electronic delivery of all policy communication at the point of sale. The discount will be removed if the electronic delivery option is removed.

ADVANCE PURCHASE DISCOUNT

A discount will be applied to the policy when the policy is purchased at least 7 days prior to the effective date with no lapse in coverage.

RATING RULES

POINT ASSIGNMENTS

Points are based on all occurrences and/or violations that have occurred in the 36 months (3 years) immediately preceding the policy or the renewal date. Any accidents listed on any report ordered, application or other underwriting report will be considered at-fault unless a police report is submitted with the application.
Points are listed and totaled for each driver separately. For major violations with an accident, we charge for both the accident and the violation. For a complete listing of violations and point values, please see the Rate Filing.

CHARGEABLE PERIOD

Period is the 36 months prior to the policy inception. To determine if the accident or violation took place in the chargeable period, use the conviction date. If two or more violations or accidents occur during the same incident, all

violations or accidents will be charged points. We will charge for all accidents or violations occurring while a driver is operating a private passenger auto, commercial vehicle, or recreational vehicle. The criminal background check will not carry a set period of time for verification of violations.

ACCIDENTS

Points are assigned to accidents resulting in death, bodily injury or property damage, including named insured's bodily injury or property damage.

FOREIGN OR INTERNATIONAL DRIVER'S LICENSE

A valid foreign driver's license is acceptable and a surcharge will apply depending on the license type. As soon as a U.S. driver's license is obtained, please provide a copy to Quantum General Agency. The maximum number of foreign or international licensed drivers per policy is four (4).

RATING FACTOR

The rating factor is determined by the age, points and marital status of all listed drivers. The vehicles age, model year and symbol set. This highest rated driver will be rated against the highest rated vehicle when developing Bodily Injury, Property Damage, Other than Collision and Collision coverages.

TERRITORY RULES

The Quantum processing system will convert garaging zip codes to the proper rating territory. If the vehicle is garaged in a valid zip code not provided for on the Quantum processing system, call 855.935.1233. Quantum will provide you with a zip for the purposes of rating. **Do not use the mailing address zip code**. Use the zip code in which the vehicle is principally garaged. The vehicle must be garaged in Texas 10 months out of the year.

DRIVER ASSIGNMENTS

Encourage the applicant to fully disclose all information to avoid the need for premium adjustment and/or cancellation. Failure to report all regular and occasional operators to Quantum may constitute material misrepresentation of risk. Only one policy is allowed per household (unless they exclude the other parties and carry identical limits of liability).

Make sure the applicant reports all:

- Unlicensed individuals - Unlicensed individuals include only those individuals that have never held a driver's license. Unlicensed individuals are rated, and must be listed on the application.
- Regular or frequent vehicle operators.
- Persons 14 years or older who are not eligible for coverage must still be listed on the policy as an excluded driver. Excluded drivers will not be considered in the policy rating.
- Married is defined as any driver who is legally married or who is deemed married pursuant to the laws of Texas. Any driver that does not meet the Quantum definition of married, including widow / widower, will be rated as single. Married couples that are living apart, except those living apart due to military service or employment obligations, are rated as single.

Note: If the named insured's marriage is recognized pursuant to the laws of Texas as "Common Law", and the agency verifies the marital status then the risk may be listed as married.

COVERAGES AND LIMITS

BI, PD, UMBI, UMPD and PIP limits must be the same for all vehicles of a multi-car risk. Applications submitted without the appropriate signatures or forms will be assigned coverage according to the guidelines below. Refer to the appropriate policy or endorsement form for the details of the coverage provided.

BODILY INJURY AND PROPERTY DAMAGE LIABILITY
Liability Coverage for insured vehicles applies to all drivers listed as active on the declarations page.
Policies with vehicles regularly driven out of state must purchase the minimum limits of coverage mandated by the jurisdiction in which the vehicle is operated.

BI Limit Options - PD Limit Options
$30,000/$60,000/$25,000
$100,000/$300,000/$100,000

UNINSURED/UNDERINSURED MOTORIST (Photos are required to avoid the Unacceptable Risk Surcharge)
Uninsured/Underinsured Motorist is a mandatory coverage that can be rejected in writing by the named insured. When selected, Uninsured Motorists Bodily Injury Coverage (UMBI) and Uninsured Motorists Property Damage Coverage (UMPD) will only be offered at the same limit as the selected Bodily Injury and Property Damage limit. This coverage applies to all vehicles on the policy.

UMBI Limit Options - UMPD Limit Options
$30,000/$60,000/$25,000

- UMPD carries a $250 deductible.
- If UMBI coverage is selected separately, it must be written for all vehicles on the policy and at the same limit of liability for each vehicle.
- If UMPD coverage is selected separately, it must be written for all vehicles on the policy and at the same limit of liability for each vehicle.

PERSONAL INJURY PROTECTION (Photos are required to avoid the Unacceptable Risk Surcharge.)
Personal Injury Protection is a mandatory coverage that can be rejected in writing by the named insured. When selected, Personal Injury Protection must be written for all vehicles on the policy and at the same coverage limit for each vehicle.

PIP Limit Options
$2,500

PHYSICAL DAMAGE (Photos are required to avoid the Unacceptable Risk Surcharge.)

- Physical damage only policies are not available.
- Physical damage coverage is not provided for custom, non-standard, optional or add-on equipment that is not part of the standard vehicle manufacturer (not dealer) options. Physical damage coverage is not provided for sound equipment including, but not limited to: ipods, phones, records and sound receiving/transmitting equipment designed for use as citizens band radios, two-way mobile radios, scanning monitor receivers, television sets, or their accessories or antennas, or any other electronic equipment.
- Physical damage coverage is not available on trailers or any vehicle that is not a private passenger auto.
- If collision coverage is selected, statutory liability coverages and comprehensive coverage must also be selected.
- 530A-Loss payable clause endorsement is not made a part of this policy version.

Comprehensive Deductibles	Collision Deductibles
$500	$500
$1000	$1000

TOWING AND LABOR

- Towing and labor is an optional coverage for all vehicles with physical damage.
- If selected, towing and labor must be selected for ALL vehicles on the policy.
- Towing and labor coverage reimburses the policyholder for charges incurred from a legally licensed tow- truck operation if the services are provided immediately after a disablement.
- Limits must be the same for all vehicles of a multi-car risk.

Towing Available Limits
$55 disablement / $240 Max

RENTAL REIMBURSEMENT

- Rental reimbursement coverage is only available on vehicles with *physical damage coverage*.
- Rental reimbursement coverage only reimburses the policyholder for the cost of renting a car while a vehicle listed on the policy is out of use because of another loss covered by the policy.
- If selected, rental reimbursement coverage must be selected for each vehicle(s) on the policy.
- Rental reimbursement coverage provides transportation expenses if an insured auto with comprehensive coverage is stolen.

Rental Available Limits
$30 per day / $600 Max

POLICY SERVICES

ENDORSEMENTS

- Endorsement requests may be phoned, emailed or processed through the Quantum General Agency processing system.
- The endorsement will become effective the date and time of phone or email notice or the moment the data is submitted via the processing system.
- Please note each change request must be entered separately with detailed notes.
- BACKDATING COVERAGE IS NOT ALLOWED.
- Endorsements can be completed online at www.QuantumMGA.com.
- Premium changes that result from endorsements will be viewable through the endorsement quote function. At the time the endorsement is processed, any change resulting in an additional premium will be collected and applied at the time the endorsement is processed. Changes resulting in return premium are applied as credits to future charges.

Deleting Vehicles or Coverages

When deleting a vehicle or coverage, we require you obtain the named insured's signature.

Point / Class Reduction

- A policy will not be reclassified and re-rated for point charges that expire during the policy term. Class or point reductions are permitted if the operator(s) for whom points were charged is no longer a member of the household and no longer operates the insured vehicle.
- Marital status changes will be accepted mid-term if proof of status change is provided.
- Mid-term adjustments are not made as a result of a change in points or attained driver age.

Change of Driver

- Drivers may be added or excluded. A signed 515a driver exclusion form must be signed by the named insured when excluding a driver. If we discover unlisted drivers, we may deny coverage and/or add the driver to the policy effective to the inception date.
- Removing a listed driver or excluded driver from the policy will not be permitted without proof of residency.

Agent of Record Change

- The agent cannot be changed mid-policy term.
- The named insured must complete and sign the Quantum Agent of Record change form and submitted to the Underwriting department.

Deletion of UM/UIM or PIP Coverage

The insured's signature on the UM/UIM or PIP selection/rejection form is required.

CANCELLATIONS

Flat Cancellations

Flat cancellations are not permitted except for the following:

- Down payment not honored by financial institution.
- If applicant's down payment is not honored by the financial institution, the policy will be flat cancelled and no coverage will be afforded. No opportunity will be offered for replacement of the unpaid monies.
- If down payment was deposited by the producer/agent, a request to flat cancel along with a copy of the NSF check (front and back) or documentation of credit card payment being declined, rejected or disputed must be submitted to Quantum within 20 days of the effective date of coverage.
- Do not attempt to collect any replacement funds that may be used to rewrite the policy with a new effective date.
- No coverage will be afforded for the policy issued with a NSF down payment and the policy will not be reinstated once the request to flat cancel has been received by Quantum.

Duplicate coverage

A copy of the declarations page from the issuing carrier indicating same coverage and vehicle(s) and the insured's signed request must be submitted for consideration.

Insured's Request

Calculated on a pro-rata basis. The policy will be cancelled no earlier than the date following the date received or the US Postmark.

- All requests must be submitted in writing to the company and include the Named Insured's signature.
- Notice to any third party interest will be sent as required.
- Requests must be faxed, emailed, postmarked by the US Postal Service or uploaded to Quantum Managing General Agency. A request by the insured to cancel the policy must be submitted in writing and signed by the named insured. The requested cancellation date cannot be earlier than the date the producer or Company was notified by the named insured.
- In case of the Insured's death, either the spouse or power of attorney may request cancellation.

Company Request

Underwriting Reasons or Company Cancellations

Calculated on a pro-rata basis and may only be considered for reinstatement if the underwriting reason(s) for cancellation:

- Is remedied by additional information or action, furnished by the company, and
- Such information is received prior to the effective date of cancellation, and
- There is no premium due at the time of the reinstatement.

Non Payment of an Installment (NSF to the producer)

Will require a 10 day notice and be calculated on a pro-rata basis, for the following:

- Installments payable to the producer/agent, returned not honored by the financial institution.
- The producer may request the company send Notice of Intent to Cancel for "non-payment to the producer". Return premium will be pro-rata from the effective date of cancellation on required notice.
- The producer will be required to submit a copy of the insufficient funds (front and back) within 2 days of the producer's notice of the NSF check.

Non Payment to the Company

Calculated on a pro-rata basis.

- If short payment is received or an additional premium is changed, a Notice of Intent to cancel for "Non-payment to the Company" will be issued.
- If payment is postmarked or received after the cancellation date, the policy may have the option to be re-quoted with Quantum Managing General Agency. Reinstatements are not allowed. Must Re-quote the policy (see below for procedures).

RE-QUOTE/RESTART PROCESS

Policies that have cancelled for Non-payment of premium more than 2 times within the same term, are not eligible for Restart and considered Unacceptable. The policy must be rewritten. A new policy number and effective date are assigned and the prior discount may be applicable if no prior claims history.

RENEWALS

General Information

Renewal offers are mailed directly to the insured. Amounts due must be received or postmarked by the U.S. Postal Service prior to the current policy's expiration date. If the appropriate payment is not paid and received by the expiration date, coverage will expire. Payment received in an amount less than the amount billed may be returned and no coverage afforded. RECEIPT OF PREMIUM BY THE PRODUCER DOES NOT CONSTITUTE RECEIPT BY THE COMPANY.

Non-renewals

Non-renewals will be issued at least 30 days prior to the annual anniversary, where applicable.

SR-22 FILINGS

- SR-22 Filings (Financial Responsibility filing - Endorsement #571a).
- SR-22 filings will be made to reinstate TEXAS driver's licenses only. If suspended driver's license is for any state other than Texas, we will not process the SR-22.
- SR-22 filings will be made for the Named Insured, spouse and eligible listed drivers. The reason for the SR-22 must be included in order for us to make the filing. The reason can be found on the Suspension Letter from the Texas Department of Public Safety. An SR-22 filing will not be made unless the reason is included.
- SR-22 Processing Fee - Quantum charges a one-time processing fee for an SR-22. This fee is non-refundable and must be paid in full prior to processing the SR-22.
- There may be a $100.00 reinstatement fee required by DPS in addition to Quantum's fee. The State's fee should NOT be sent to Quantum, but forwarded on to the Department of Public Safety along with the driver's license number. If the State filing fee is included with payment to Quantum it will be applied toward the insured's balance and you will have to collect an additional $100.00 Filing Fee for the DPS.
- SR-22's for existing policies are to be processed as an On-Line Endorsement. If On-Line Endorsement is not available for an in force policy and SR-22 Request Form should be completed in its entirety and faxed to Quantum. Quantum will process the SR-22 and mail copies to the State, Insured and Producer.
- SR-22a Filings - may be required by the DPS in cases involving a judgment against a driver as a result of an at-fault accident. Quantum will issue the SR-22a only upon receipt of "payment in full" by certified funds and after all underwriting information has been received and verified.
- The SR-22 will print in the producer's office after upload of the original application or endorsement to Quantum. One copy of the SR-22 should be provided to the insured or mailed to the State at the address below and one copy retained for the producer's file. (When required, the State's filing fee should also be sent with reference to the driver's name and driver's license number to the address below):

Texas Department of Public Safety
Enforcement and Compliance Service
P.O. Box 4087
Austin, Texas 78773

PRODUCT INFORMATION

MONTHLY PROGRAM

Written on a 1 month (30 days), 2 month (60 days), or 3 month (90 days) term and is based on the traditional, State promulgated Texas Personal Auto Policy form and endorsements (see policy jacket for full details).

MONTHLY PAYMENT OPTIONS

Payment Plan	Down Payment	Term
Paid in Full	100%+ATPF+Policy Fee	30, 60, or 90 days

- All pay plans available for Agent EFT, Insured EFT and credit / debit card payments.
- EFT Pay is available for insured checking account recurring payments – a discount will apply. Must submit the signed EFT pay form and copy of VOID check to apply.

Must be paid in full. If the policy has expired and the renewal payment is postmarked or received by an agent less than 30 days after the policy expiration, the payment will be accepted with a lapse in coverage. The effective date will the date the payment is posted. After 30 days, a new policy must be re-written.

All payments taken by the producer should be receipted on the Quantum website at www.QuantumMGA.com. The website accepts electronic payments using Producer checks, Insured checks and Insured credit cards. Producers should deposit funds into their account and fund us using their check for guaranteed funds (money orders, cash and cashier's check). NSF checks to producer for installment payments will not be refunded to the producer**.** Make checks payable to Quantum Managing General Agency. A fee will be charged for any insured's check returned for Insufficient Funds.

SEMI-ANNUAL PAYMENT OPTIONS

Payment Plan	Down Payment	1st Installment
Paid in Full	100% Down	N/A
Paid in Full – EFT	100% Down	N/A
6 Pay Plan Down + 5 installments	16% Down + ATPF Fee + Policy Fee split	20 days / 30 days thereafter
6 Pay Plan – EFT Down + 5 installments	16% Down + ATPF Fee + Policy Fee split	20 days / 30 days thereafter
6 Pay Plan – EFT Down + 5 installments	17% Down + ATPF Fee + Policy Fee split	30 days / 30 days thereafter
6 Pay Plan Down + 5 installments	20% Down + ATPF Fee + Policy Fee split	30 days / 30 days thereafter
6 Pay Plan – EFT Down + 5 installments	20% Down + ATPF Fee + Policy Fee split	30 days / 30 days thereafter
6 Pay Plan Down + 5 installments	25% Down + ATPF Fee + Policy Fee split	30 days / 30 days thereafter
6 Pay Plan - EFT Down + 5 installments	25% Down + ATPF Fee + Policy Fee split	30 days / 30 days thereafter

- All pay plans available for Agent EFT, Insured EFT and credit / debit card payments.
- EFT Pay is available for insured checking account recurring payments – a discount will apply. Must submit the signed EFT pay form and copy of VOID check to apply.

All payments taken by the producer should be receipted on the Quantum website at www.QuantumMGA.com. The website accepts electronic payments using Producer checks, Insured checks and Insured credit cards. Producers should deposit funds into their account and fund us using their check for guaranteed funds (money orders, cash and cashier's check). NSF checks to producer for installment payments will not be refunded to the producer**.** Make checks payable to Quantum Managing General Agency. A fee will be charged for any insured's check returned for Insufficient Funds.

AGENT ELECTRONIC FUNDS TRANSFER (EFT / SWEEPS)
Funds are automatically swept from the producer's account within 24 hours after a policy (full or down) payment, installment payment, reinstatement payment or endorsement payment has been uploaded on behalf of Quantum Managing General Agency.

NAMED NON-OWNER COVERAGE (ENDORSEMENT 578A)
Special vehicle coverage does not apply. Provides liability coverage for an individual who does not own a vehicle but may operate borrowed or rented vehicles. No more than one driver will be permitted on a non-owned vehicle. BI/PD, PIP, UMBI, UMPD are the only coverages written, physical damage coverage is not available. Business use is unacceptable. **Non-Owner policy must be paid in full.**

MEXICO COVERAGE
Mexico coverage pursuant to endorsement (550 Broad Form) is NOT included. Mexico coverage pursuant to endorsement (551 Limited Form) is an available coverage.

FEES

	1 month	2 month	3 month	6 month
Policy Fee (fully earned)	$13.00	$23.00	$33.00	$66.00*
ATPF (Automobile burglary & Theft Prevention fee) - per vehicle.	$.17	$.33	$.50	$1.00
SR22 (fully earned)	$5.00	$10.00	$15.00	$25.00
Electronic Payment Convenience Fee (Credit/Debit card payments)	$5.00	$5.00	$5.00	$5.00
Insufficient Funds	$35.00	$35.00	$35.00	$25.00
Mexico Endorsement	$3.00	$6.00	$9.00	$18.00
Electronic Funds Fee (EFT)-in lieu of regular installment fee.	$3.00	$3.00	$3.00	$3.00
Installment Fee	$5.00	$5.00	$5.00	$5.00
Late Fee - will apply if the payment is not postmarked or posted online by the scheduled due date.	N/A	N/A	N/A	$5.00

***** *The policy fee is spread out in the six monthly installments at $11.00 and is fully earned per month of in force coverage. Fee is nonrefundable in the event of cancellation*

CLAIMS INFORMATION

It is very important to report all accidents, regardless of fault or circumstances. For the fastest and most efficient handling of your claim, please report your accident information to our claims administrator, at **855.935.1233** or use the Quantum mobile app to report your claim**.**

When reporting a claim, please have the accident information available, including date, time, place of accident, identity of vehicles and persons involved.

The Quantum mobile app can be utilized to take photos of the accident scene, accident damage and take a recording of the facts of the accident.