



## Privacy Notice

To our Customers:

We appreciate your business and value you as a customer. Safeguarding your information and protecting your privacy is very important to us. We want to assure you we taken steps and will continue to take steps to protect your personal information. Below, in our privacy notice, we outline what information we collect, how we use it, and how we protect it from unauthorized access.

### Information We Collect

We collect personal information about all of our policyholders from the following:

- Information you gave us or your agent when submitting an application for one or more policies of insurance, such as names, addresses, unlisted telephone numbers, contact information, birthdates, social security numbers, driver's license numbers, and/or other information related to insurability and/or financial stability;
- In order to verify your information and properly underwrite your request with some of our products, we may obtain information from consumer reporting agencies (including credit information), medical providers, and/or others, some of which may related to the type of information described above.

### How We Use Your Information

We use your information within our Company to:

- protect you. Because we maintain the information you provide, it helps us identify you and help protect against unauthorized access to your information.
- provide service. Because we maintain your information, we can provide better, more efficient service to you.
- improve and develop our products and services. The information we gather is analyzed and processed in order to provide you with a superior product at a reasonable price.

### How We Protect It

Privacy is very important to all of us. We have established protections to ensure that your personal information is kept confidential. We want to assure you that any information that we gather is used strictly for your needs. We also restrict access to your information within our organization to those employees who need the information to service your account.

There are times we will need to disclose your information to others outside our company; however, we do so only for specific purposes as permitted by law. Accordingly, when we disclose information, we require companies to which we disclose your information to maintain and protect its confidentiality by their acknowledgment of our Privacy Notice. We may disclose information to the following types of outside companies or entities:

- Governmental entities, such as state insurance departments, guaranty funds or rate advisory organizations.
- Companies whom we have retained to provide services on our behalf or companies we have retained to administer your policy or account. For instance, we may provide a body shop or contractor your name, address, phone number or other contact information including insurance policy information to hasten the repair process.
- Independent contractors, such as technical system consultants, who program our software or maintain our systems to help us administer our products for you.

### Criminal Background Underwriting Disclosure for Personal Auto Applications

NOTE: In compliance with Public Law 92.508, this notice is in connection with your application for insurance An investigation may be made as your insurability, including, if applicable, information as to character, criminal history, Personal characteristics and mode of living, and (2) additional information as to the scope of any investigation requested will be furnished to you, upon your written request."



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### Changes to This Privacy Policy

On occasion, we may modify our privacy policy. The most recent version is posted on our website, [www.QuantumMGA.com](http://www.QuantumMGA.com). This Privacy Statement describes our privacy practices for both current and former policyholders. We will provide one copy of this notice to our policyholders each year; please share this information with everyone covered by your policy. In addition, in the event that we make a significant change to our privacy practices, we will send a revised copy to each of our current policyholders.

If you have any concerns about our privacy policy, please contact us by mail or email:

Privacy Administration

Quantum Alliance Insurance,

2931 Ridge Road #106, Rockwall TX 75032

email: [privacypolicy@QuantumMGA.com](mailto:privacypolicy@QuantumMGA.com)